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## **FAQ**

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### **Why do some of the pictures I send to Mobilfoto turn out unsharp and pixelrated?**

Some mobile phones are minimizing the pictures before you send them as an MMS. This makes a reduction also on the quality of the prints. If so you can adjust this in your mobile phones menu. Resolution in pixels: Choose the highest possible resolution on you camera phone. For instant is 160x120 a poor solution that will give you unship pictures, while 640x480 pixels will give you nice pictures in normal size.

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### **Does it cost anything to register at Mobilfoto?**

It is all free to register and use the album!

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### **What does it cost to send pictures to Mobilfoto?**

It is the same as the price you pay for sending a normal mms-message. This price varies from operator to operator, and is also depending on what kind of subscription you have got. Ask you Operator!

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### **Shall the pictures disappear from the album after ordering?**

Yes, that's correct!

After sending in your picture no. 23 you will receive an sms that tells you that your pictures will be developed and put on a cd after sending the next picture.

You will receive your pictures on real photo paper and on a cd within a day or two!

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### **Do I have to wait until picture no 24 before I can have them developed?**

No.

You can whenever you want order the pictures you have got in your album. By pressing the "Order" button from your album on the web-site.

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**Is it possible to make enlargements from my mobile-photos?**

No, unfortunately we don't have this option yet.

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**Do you have another question?**

Send an e-mail to: [odd.svendsen@mobilfoto.no](mailto:odd.svendsen@mobilfoto.no)

**You can also call or send us an sms at: 908 34 333**

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